

## Agreement Between You and Answers to Business and your Authorization for payment of Fees.

This agreement ("Agreement") is your authorization to Answers to Business to take payments from your nominated payment card or bank details and further governs cancellation of services as well.

### Recurring Payment Terms & Frequency of Payments

1. An automatic recurring payment shall be collected monthly. The amount shall depend on your chosen web-products either detailed on our website or as agreed by email, or as described to you by a Answers to Business representative ("Services"), Such payment of fees due to us will be made every 30 Days ("Monthly Payment") beginning from the commencement of the Services and shall be on a recurring basis. You will also receive a post-payment confirmation email following all automatic recurring payments. For example, if your chosen subscription plan requires a £4.99 per month payment, and your first month is March, the first recurring Monthly Payment of £4.99 will be made on March 1<sup>st</sup>. Your next automatic recurring Monthly Payment in the amount of £4.99 would occur on April 1<sup>st</sup> in the same year. You will not receive any advance notice of this payment but you will receive post-payment confirmation by email.

### Automatic Recurring Payment Failure

2. If your automatic recurring payment is declined, you will be contacted by phone and/or email. We may permanently restrict your ability to use a certain payment method if that payment method fails multiple times. REMEMBER: If your Automatic Recurring Payment fails, you will need to

replenish your account with another payment method. In the event any payment is not made and you do not make a payment by the end of your billing cycle, your Services may be suspended or cancelled. Answers to Business shall not be responsible for any consequential losses incurred as a result of a payment failure by you and as such you shall be liable to indemnify in full for any additional costs and interest that Answers to Business incur as a result of such failed payment.

### Cancellation of Automatic Recurring Payment

3. You have the right to withdraw your consent to this Automatic Recurring Payment at any time. To cancel your Automatic Recurring Payment, email [info@answers-business.co.uk](mailto:info@answers-business.co.uk). Your request to cancel your Automatic Recurring Payment may take up to 72 hours to take effect.
4. When you request termination of your subscription or Services, your subscription fees are not refunded. Instead, the current subscription will run its course to the end of the current billing cycle, at which point your subscription will then become inactive and your subscription deactivated.
5. Cancellation of Services is not official until you receive an email confirmation from Answers to Business Ltd, and if a request is not answered within 3 business days, you will need to call us on 0116 279 5055 and confirm cancellation.

### Reestablishing Automatic Recurring Payment

6. If you wish to reestablish your Automatic Recurring Payment, please email us at [info@answers-business.co.uk](mailto:info@answers-business.co.uk) or call us on 0116 279 5055.

## Changing Automatic Recurring Payment

7. If you would like to change your Automatic Recurring Payment including, for example, making a change from one credit or debit card that was initially selected to another credit or debit card or bank account, you must authorize the recurring payment with the new credit or debit card or bank account by calling us on 0116 279 5055. Your previously approved Automatic Recurring Payment will be terminated within 72 hours.

## Access to Agreement

8. To access this Agreement in the future through the Answers to Business website, go to our website and click on "Terms and Conditions". If you are viewing this Agreement on the Answers to Business website, please print a copy of this Agreement for future reference. To confirm which credit, or debit card or bank account you authorised, please email [info@answers-business.co.uk](mailto:info@answers-business.co.uk) or call us on 0116 279 5055. Please note that your subscription and this Agreement are non-transferable.

## AGREEING TO THESE CONDITIONS DECLARATION

9. By providing MY credit, or debit card or bank account information ("Payment Method"), I AGREE that I have read and understand this Agreement. In addition, I authorise Answers to Business Ltd to charge the full amount required by my subscription plan (once every month or more frequently as described above) to the specified Payment Method; and I authorise the financial institution for the

Payment Method, specified above to charge or debit my account and remit payment for my service to Answers to Business Ltd. This authority will remain in effect until I give notification, as required under this Agreement, to terminate this authorization.

## GENERAL

10. Answers to Business reserves the right to make changes to this Agreement on 30 days express notice to you.
11. Each party to this Agreement acknowledge and agree that the nature of this Agreement shall form no partnership or employment rights and each party shall be treated as independent contractors
12. You agree that you are authorized to provide the data required under this Agreement, in particular any payment card or bank details provided by you are disclosed by you on the basis that you are legally entitled to hold and disclose such information in the event it is determined that such information is fraudulent, incorrect or stolen you shall be reported to the authorities and further indemnify Answers to Business for any such losses incurred.
13. This Agreement shall be governed by English law

Please refer any questions or concerns to [info@answers-business.co.uk](mailto:info@answers-business.co.uk) or call us on 0116 279 5055.